Shevington Surgery Patient Participation Group

Wednesday 31st July 2019

1. Present:- Jane Gunn, David Suntha, Alan Mohring, David Thompson, Carole Miles, Joan Wadcock, Beryl Smith, David Brown,Jacque Halliwell, Gemma Lawton and Barbara Campbell.

2.Apologies:- Jane Lawrence-Wood ,Angela Martin, Janine Davies, Alison Cheetham and Alison Godfrey.

3. Minutes - of last meeting were fine.

4. Matters arising :-

DNA's - 115 for June.

Dr Christiania is looking at other ways to reduce the DNA's and welcomes the input from the PPG,(Action) Dave is to contact other agencies to look at other best practices for dealing with this national problem.

Patient feedback circulated to everyone by email.

 a. Friends and Family -  Information circulated to members and Alison by email.

b. Carers sub group - Going well we have a new batch of people 7-9 carers of people at home.

Concern was raised in respect of the social work referral process  with regard to carers who have to go through the whole process each time support is required.(Action) Dave to contact the appropriate service for clarification and raise our concerns.

Beryl asked Gemma if we have a long term condition nurse as this was a question from the group.

Gemma explained we have them at the surgery, patients just need to make an appointment with the nurse. The rent is going to be increased from September this was talked about between the PPG members and it was decide we will discuss this in another meeting.

c. Communication sub group - Nothing to report.

d. Diabetic support group- The stall on the fete made £55. Jane thanked Alison G for her help. No meetings in July and August so met in the coffee shop in the village for a brew together.

1. Cluster group - Dave B went the appointment system was looked at.
2. Also primary care networks was on the agenda a brief presentation was given Alison and Dr Humphreys have been involved in discussion and timescale for implementation.(Action) Dr Humphrey’s and Alison to update the PPG at a later date.)
3. Cluster is looking at child hood flu vaccines for 2-3 year olds the network will arrange meetings later in the year
4. Invited Guests- Unfortunately our guest was not in attendance.
5. Treasure report- as of last time.

AOB

PPG members not  attending meetings or sending apologise, maybe we need to send an email to ask if they still want to remain as member, terms of reference re membership numbers to be discussed.(15)

It was suggested targeting new parents at clinics about becoming new members. Also what about advertising on Facebook.

1. Jane G asked if it would be ok to put a table up in the surgery when it is the flu clinics to advertise our Diabetic Support Group.  See no problem with this.
2. Flu clinics Gemma and Alison will set the dates  and let us know them.(Action) Rota
3. Dave T gave an update on the Parbold Quarry events, members encouraged to register their individual concerns.
4. Alan reported that Jim Rigby for the Health Walks has died members will be attending the service.
5. Dave B has circulated Health Watch safeguarding and can ask if they can come talk to us if we want them to.

Next meeting 25th September at 6.30pm.