SHEVINGTON SURGERY

PATIENTS PARTICIPATION GROUP MEETING

Held 1st March 2022 6.30pm at the Shevington Methodist hall.

<u>AGENDA</u>

Minutes of the last meeting were read and agreed as an accurate account,

Members present.Dave Brown, chair. Janene Davies, Angela Martin, Alan Mohring, Beryl Smith, Elaine Ellams, Barbara Campbell, Godfrey, Carol Miles,

Alison Cheetham, Kerry White and Gemma Lowton representing Shevington surgery.

Apologies received Joan Wadock, Mary Davies

The Chair, Dave Brown opened the meeting and welcomed members from the PPG and surgery. A warm welcome was given to Kerry White

Matters arising: The group were informed about the sad news of the passing of David Thompson and all acknowledged the valuable contribution made by him not only as a member of our PPG, but as a governor and active volunteer within WWL.

Also, the group were pleased to hear that Doctor Lancaster had returned to the surgery and wished him well.

Ask my GP update

Alison was asked by group members about the early closure of the ask my GP service. Also, it was pointed out that patients were part way through completing the form when the service closed. Alison is aware of these issues. A general overview was given of the proposed new hybrid system to be adopted by the

surgery which would see a more balanced approach to both ask my GP and face to face appointments.

It was also pointed out to all present that there needs to be more awareness of the fact that not all issues need to be dealt with by a doctor. Members of the PPG are happy to help spread the word relating to this.

Alison took the opportunity of introducing Kerry to the group. Kerry is currently shadowing Alison and will take over as practice manager on Alison's retirement. All present gave Kerry a very warm welcome

Furture speakers

Mike Mills from the veterans association is keen to speak at one of our meetings. Janene has been in touch with him and he is happy to attend.

Diabetic forum

These are now up and running on the 1st Monday of the month.

Carers support group

Meetings have now resumed with two having taken place.

Treasurer's report: Angela reported that the balance currently stands at

£2947.17

Healthwatch

Janene has attended several meetings and is involved in two current projects.

- Visiting care and residential homes to assess if Healthwatch can identify gaps in services
- Holding meetings with surgeries to enable the promotion of the hybrid system of accessing appointments

There was also a training event which focused on dementia and carers support.

This was presented by Pauline Blackie from the Alzheimer's society.

Any other business

N/a

Dave thanked all present for their attendance and closed the meeting.

The next PPG meeting will be held at 6.30pm September 6th 2022 in the Shevington Methodist hall..