

93%

of patient ratings about the practice received during April 2023 were good or very good

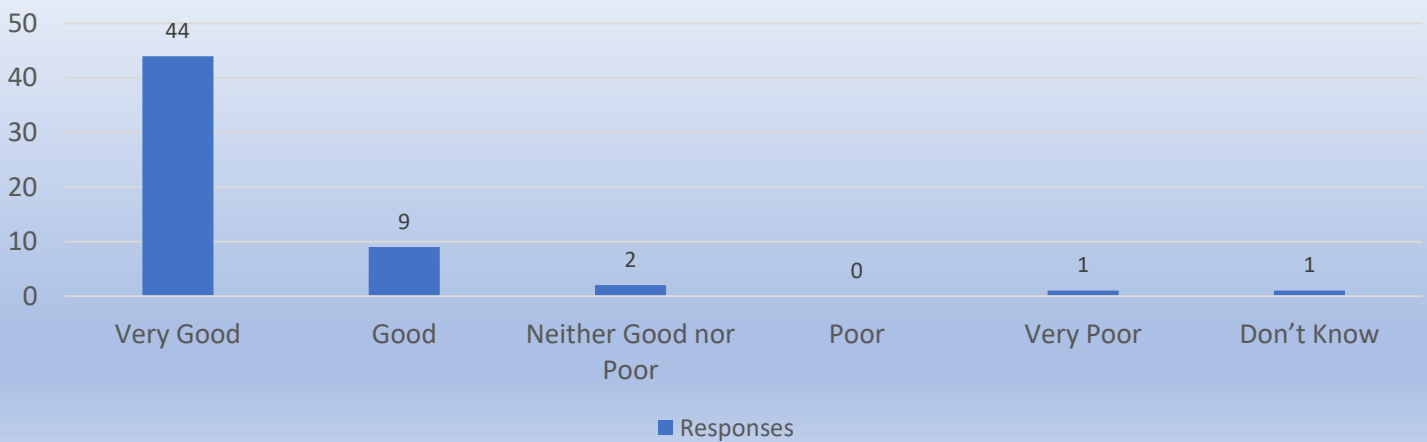
Thank you for your participation in this survey

Shevington Surgery Friends & Family Results April 2023



“Striving Towards Excellence”

Friends & Family Test Results
April 2023



Sample of Comments Received:

- Excellent service from the full team.
- Excellent service.
- Great service, thanks Dr Lancaster.
- Always get a prompt reply.
- Seems to be a very good scheme.
- Very rapid response to arrange appointment, extremely pleasant on the phone.
- Appointment made in under 3 hours.
- Easy and quick to use, problem solved.

- Can never get through on the phone.
- Don't have option to email.
- Husband did not get a response.