**PATIENT PARTICIPATION GROUP MEETING**

 **15th May 2023 AT 18.30**

 **SHEVINGTON SURGERY**

**MEMBERS PRESENT:** Dave Brown, Alan Mohring, Janene Davies, Angela Martin, Mary Davies, Alison Godfrey, Kerry White, Gemma Lowton, Joan Wadcock, Barbara Campbell, Stacey Prior

**APOLOGIES:** Beryl Smith, Elaine Ellams, Carole Miles Michael Grimes

Dave opened the meeting by introducing our guest speaker, Orlena Woolfall from **Be Well Wigan,** whoexplained the purpose of be well Wigan was to offer free and practical 1-2-1 support on a range of health issues and so relieve the pressure on the NHS. The support includes physical activity, stopping smoking, wellbeing, weight management and alcohol support. A discussion followed on the possibility of restarting the Health Walk previously supported by the Practice PPG which stopped due to lack of volunteers to run the walks. Mary offered to explore links within Wigan council on organised walks in the borough and links and feedback to Dave.

**ASK MY GP:**  Kerry reported that the system was generally working well and we were a high performing Surgery. Some glitches with the telephone system had now been fixed. The recent problem with Virgin Media was dealt with very well and Kerry praised the way the Surgery staff had responded.

**Surgery Updates**: Kerry emphasized that telephone call to the Surgery before 10.00am each morning should only be for emergencies and this needed to be communicated to Practice patients

. **Flu Clinics:** Gemma reported that the Surgery is now planning for the 2023 flu vaccination clinics which will start w/c 18th September. As previously, she asked for the assistance of PPG members for the Saturday clinics. It is hoped Covid vaccination will be included this year

**Car Parking**: The issues with car parking continue due to the work on the old school. Kerry emphasized that it is even more important that the drop-off zone is kept clear.

**DIABETIC FORUM:** Nothing to report this time.

**CARERS SUPPORT GROUP:** Joan reported that the meal at the garden centre went well and was enjoyed by all. The next meeting will be in June. A number of speakers have been set up.

**Treasurers report:** Angela reported a credit balance of £1883 with £500 due from the Surgery. There is still some delay in getting a Group credit card due to problems with the bank.

**HEALTHWATCH:** Janene attended a meeting discussing Sexual Health. She was concerned at some of the proposals, particularly on the issue of confidentiality if Ask My GP was to be used to make an appointment, particularly for minors, as other members of the family can view Ask My GP.

**Family and Friends online survey results:** Results continue to be good with 95% positive with the issues raised largely about car parking. Issues raised directly with Kerry confirm this.

**ANY OTHER BUSINESS:**

Dave proposed an extraordinary meeting for members to discuss setting up a Facebook page( a group will look at the options Am DB Am JD) and PPG screen within the surgery for information sharing date and venue to be confirmed.

**The next ordinary meeting to be held at Shevington Surgery at 18.30pm Monday 11th September 2023**